



Perfect Solutions for Difficult Employee Situations

By Sid Kemp

McGraw-Hill. Paperback. Book Condition: New. Paperback. 250 pages. Dimensions: 7.9in. x 5.0in. x 0.9in. Practical methods for solving messy problems in the office From underperformance to office romances to interpersonal conflicts, Perfect Solutions for Difficult Employee Situations gives you effective techniques for solving 401 sticky employee situations. Drawing on top psychological and management methods to help you avoid problems--and prepare for you when they do arise--this survival guide features perfect phrases for responding to difficult or uncomfortable situations and treating employees with sensitivity and concern. Addressing hot-button topics such as fairness, poor performance, diversity, sex, anger, and inappropriate behavior, each chapter features a script for the solution and extra advice for such challenges as: Handling a crisis in an employees life Negotiating salary and announcing pay cuts Managing personal problems, from body odor to personal calls Responding to accusations of sexual harrassment Addressing generational problems Enlisting expert assistance This item ships from multiple locations. Your book may arrive from Roseburg,OR, La Vergne,TN. Paperback.



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